



OUR WEBSITES

1. This website, www.resilience-rebel.com , its subdomains and microsites (Site) belong to Ann Diment trading as Resilience Rebel (RR).
2. Your right to privacy is very important to us and we know that when you give us information about yourself, you trust us to be responsible with it. We're committed to protecting the privacy of those using our site and the confidentiality of the personal information that our members and website users give us. We will take appropriate technical and organisational security measures to protect your personal information.
3. We will aim to comply with the General Data Protection Regulations (GDPR) whenever we handle your personal data and aim to only collect data absolutely necessary for us to provide our services.
4. We have registered with the information Commissioners Office and will take all reasonable steps to comply with the ICO guidance on data protection.

WHAT INFORMATION WILL WE COLLECT ABOUT YOU?

5. When you use this website or contact us you may be asked for personally identifiable information such as your name, address, email address and telephone number. By giving us such information you agree to our using it in the manner described in this policy.

6. Cookie information, pages you have requested, and your IP address may also be recorded by us from your browser as set out in this Data Protection and Privacy Statement.

WHAT DO WE DO WITH INFORMATION ABOUT YOU?

7. Any personal information you give to when using and/or registering with our website may be used for the following purposes, either by Ann Diment or those working on behalf of her and Resilience Rebel for:

- updating client records
- completing transactions with you
- communicating with you
- keeping track of areas of the website that you visit so we can improve the Site
- telling you about projects, products, and services
- advising you of other products and services which may interest you
- improving our services, and



- quality and training purposes.

8. Resilience Rebel staff and it's appointed agents may be able to see your internet protocol (IP) address when you post a message on our site. This is the address used to connect your computer to the internet. This information is for use by Ann Diment/Resilience Rebel only and is only used to prevent misuse of the site. We won't disclose your IP address to anyone unless it's legally requested.

9. Any personal information you give to us will only be used by Ann Diment/Resilience Rebel, and by our agents and service providers. We won't sell or share personal information with third parties unrelated to us.

WHEN YOU BOOK ONTO AN EVENT RUN BY RESILIENCE REBEL

10. Your personal information may be used to promote Resilience Rebel or Ann Diment and market our courses and products. The data will only be disclosed to organisations that are associated with the company (including partnership organisations) and not to any other organisation. We and partner organisations may use your personal information to let you know about other services and products that may be of interest. If you'd prefer not to receive details of other products and services, please let us know at the time of booking

11. A photographer may be at any events organised us. We will have notices and information as part of the booking and registration procedures for each event and you can also notify us by email at ann.diment@resilience-rebel.com if you don't want your photograph to be taken.

WHEN YOU BOOK ONTO AN EVENT RUN ON BEHALF OF Resilience Rebel

12. If you register to attend or event run on behalf of/in partnership with our company, you may link to separate sites so your contract may be with one of our partners instead of directly with us. In those instances, the external provider's data protection policy may apply.

13. Except as identified above, your information will only be disclosed to third parties where permitted or required by law. Also, if you post or send offensive or objectionable content on the website, we will lawfully be able to use whatever information is available to us about you to stop abusive behaviour.

HOW CAN YOU SEE THE INFORMATION WE HAVE ABOUT YOU?

14. You have the right to a copy of the personal information we hold about you and to have any inaccuracies corrected. We charge a reasonable administration fee for information requests. Please send requests to ann.diment@resilience-rebel.com



KEEPING YOUR DETAILS UP TO DATE

15. We will try to make sure that the information we hold about you is accurate and up to date. If you become a registered subscriber or member of the site however, you are responsible for keeping your details up to date.

OPTING OUT

16. If you register with our website or mailing list, you can choose what information you want to get from us and where it should be sent. All the marketing emails we send via our marketing provider will have an 'unsubscribe' option on them.

KEEPING YOUR PASSWORD SAFE

17. If you register for our site or any associated networking groups, you are responsible for maintaining confidentiality of your password. You agree to indemnify us against any costs, claims and liabilities suffered by us arising from, or related to, your access to and use of the Site. You also agree the same regarding any other person's use of the Site where they access the Site using your password.

18. You should take the necessary steps to make sure your password is kept confidential. If you think your password has become known to someone else, or if your password is being used in an unauthorised manner please change it immediately. If you have any concerns about security, please email ann.diment@resilience-rebel.com

WHAT HAPPENS WHEN I FOLLOW A LINK TO ANOTHER WEBSITE?

19. Our website: www.resilience-rebel.com may contain links to other websites in its articles, blog posts or event bookings. This Data Protection and Privacy Statement applies only to our Site and to the relevant microsites owned by us. We are not responsible for any use of your personal information that you provide to third party websites which may be accessed from this website. So, when you move to another site, you should read the Data Protection and Privacy Statement of that website.

HOW WE USE COOKIES

20. This Site may use cookies to enhance the user experience and improve the website service. By using the Site, you are agreeing to our cookie policy, set out below.

What's a cookie?

A cookie is a small file containing an identity code. A cookie is written by the website server of the website you are visiting. They are stored on your computer and can only be read by the server that writes them.



Disabling/enabling cookies

If cookies are disabled in your internet browser you may not be able to access certain areas or get the most out of our site.

Users are able to set their computers to accept all cookies, notify them when a cookie is issued or to opt not to receive cookies at any time. Every internet browser is different. To organise your cookies, please check the 'Help' menu on your browser.

Useful links

If you would like to find out more about cookies and their use on the internet, and how you can manage your own preferences, you may find the following link useful: [The Information Commissioner's Office – All About Cookies](#)

If you would like to contact us about a specific issue regarding cookie use on the Site, please email ann.diment@resilience-rebel.com

TRANSFER OF YOUR DATA OUTSIDE OF THE EEA

21. As part of the service offered to you through this website, the information you provide to us may be transferred to countries outside of the European Economic Area ("EEA"). These countries may not have similar data protection laws to the EEA. If we transfer your information outside of the EEA in this way, we will take steps to ensure that your privacy rights continue to be protected.

COMPLAINTS

22. We know that your privacy is important to you. If you have a complaint, please contact us at ann.diment@resilience-rebel.com

GENERAL

36. We reserve the right to update this Data protection and privacy statement at any time. You are advised to review the data protection statement regularly to make sure you've seen any changes to this statement.

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